



United Nations
Vienna

INFORMATION SHEET

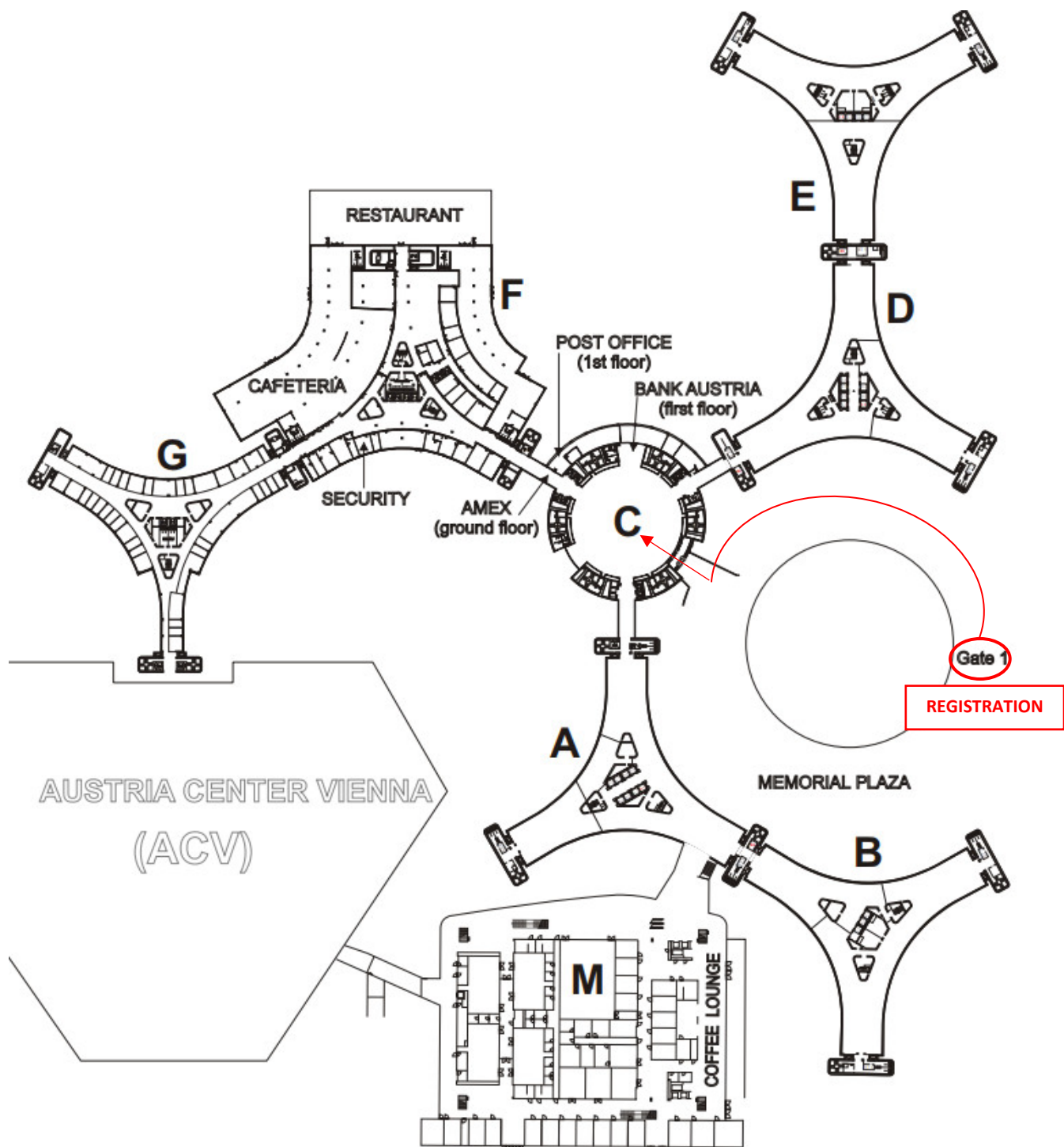
THE VIENNA INTERNATIONAL CENTRE (VIC)

The Vienna International Centre (VIC) or 'UNO City' is located on the banks of the River Danube, only a 10-minute ride by underground (U-Bahn) to the city centre. The VIC comprises several buildings, labelled A to M. **The Conference will be held in the Conference Area (C Building) in the C-CR1 on the 2nd floor.**



United Nations Office at Vienna (UNOV)

Vienna International Centre
Wagramer Str. 5, Vienna, Austria



TRANSPORTATION

By public transportation

The VIC can be reached with the U-Bahn by taking the line U1 (marked in red on city maps) and getting off at the station **Kaisermühlen-Vienna International Centre**. Single tickets, 24/48/72 hours tickers and 7 Days tickets can be purchased from vending machines in all U-Bahn stations or at tobacco shops marked *Tabak Trafik*, as well as at the VIC newspaper stand located in building C. The 7 Days ticket is valid from the date of your choice with unlimited use of all Viennese public transport facilities (U-Bahn, bus, tramway, S-Bahn).



Tickets could be purchased online [here](https://www.wienerlinien.at/web/wl-en). Further information can be obtained at: www.wienerlinien.at/web/wl-en



By taxi

As all participants will have to go through the registration formalities, passengers should ask the driver to drop them off at **Wagramer Strasse 5, Gate 1**. For departures, a taxi may be requested at UN Security and Safety Services, Gate 1.

From Vienna Airport

By bus: The Vienna Airport Lines operate seven days a week, at hourly intervals. First bus leaves the airport at 6:00 / last at 20:00. First bus leaves the VIC at 5:10 / last at 20:10. The VIC bus station is located on Wagramer Strasse in front of Gate 1. The trip takes about 30 minutes (passenger fare is €10.5 for a single ticket, and €17.5 for a return ticket). For further information, please visit: <http://www.viennaairportlines.at/en/>

By train: There are two options: The first option is to take the S-Bahn (Schnellbahn) from the airport to "Praterstern" train station. The S-Bahn leaves approximately every 30 minutes. The

trip takes about 25 minutes. After arriving at “Praterstern”, change to the underground line U1 (Leopoldau direction) to get to the VIC. The second option is the City Airport Train (CAT), linking the airport with the City Air Terminal. The trip takes about 16 minutes (passenger fare is €14.9 for a single ticket and €24.9 for a return ticket). Purchasing tickets online and checking for further information, please visit: <https://www.cityairporttrain.com/en/>

REGISTRATION

Participants are kindly invited to arrive at the VIC at least 45 mins before the start of the Conference, in order to allow sufficient time for registration and issue of event pass. Upon arrival at **Gate 1**, participants are requested to identify themselves with their national passport or a valid official identification document at the registration desk. Please note that it is mandatory to wear the event pass visibly at all times while on the VIC premises.

SERVICES IN THE VIC

Information Services

General information on the VIC and Vienna, as well as other information material and maps are available in building M (ground floor).

Banking Services

Bank Austria has two branch offices in the VIC. One branch office is located in building D on the ground floor (D0E71), external telephone no.: 050505-30200, fax no.: 050505-30205, internal extension: 4988+30231, email: vic@ba-ca.com.

Another branch is located in building C, first floor, external telephone no.: 050505-30200, fax no.: 050505-30210, internal extension: 4988, email: vic@ba-ca.com. Opening hours are 9:00–15:00 (17:00 on Thursdays). ATM machines are available outside the bank on D0E71 and C0113.

The **United Nations Federal Credit Union** is located in building C, first floor, external telephone no.: 26060 5753, fax no.: 26060 5870, internal extension: 5751, email: lzeiml@unfcu.com. Opening hours are 8:30–16:00 (17:00 on Thursdays).

Post Office

The VIC post office is located in building C, first floor. Opening hours are 8:00–18:00, Monday to Friday. The internal extension is 4986.

Catering Services

The VIC Cafeteria is located on the ground floor of building F and offers a variety of hot and cold dishes, snacks and drinks. Opening hours are 8:00–10.00 and 11.30-14.30. The Coffee Corner in the VIC Cafeteria is open 7:30–15:00.

The VIC Restaurant is located on the ground floor of building F. Opening hours are 12:00–15:00. Table reservations can be made from 9:30 by dialling internal extension 4877 or email to restaurantVIC@eurest.at.

Coffee bars are located on the 4th and 7th floor of building C and are open daily 9:00–16:00.

The Cocktail Lounge is located on the ground floor of building F. Opening hours are Monday & Tuesday 12.00-20.00, Friday 12.00-21.00.

Medical Services

The VIC Medical Service is located on the 7th floor of building F (F07). Opening hours are 8:30–17:30 (15:00 on Thursday). During the summer, the service is available from 08:00 to 16:00. Emergencies, however, are dealt with at any time during regular office hours. The internal extension is 22223. **In case of emergency, dial 22222.**

The Pharmacy is located on the 7th floor of building F (F0715). It sells over-the-counter and prescription drugs. Opening hours are 10:00–17:00. The internal extension is 21599.

Wireless network connection Wireless connectivity is available everywhere in the VIC.

Lost and Found

The UN Security Service Duty Room on the ground floor of building F (F0E21) provides a “lost and found” service. The extension is 3903.
