Technology reshaping dispute resolution

Lise Alm Chief Strategy Officer, Worldfavor

(Previously Head of BD at the Arbitration Institute of the Stockholm Chamber of Commerce)

Manage



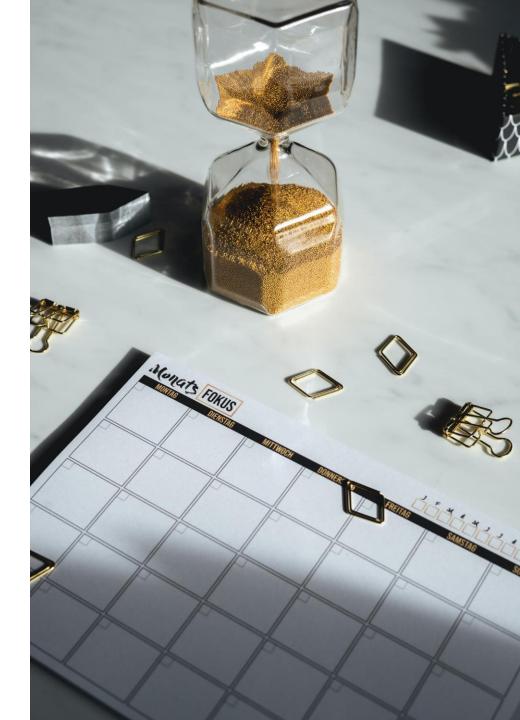
Prepare

- Data analysis for finding cases or venues
- Predictive analysis of outcome, time or cost
- Databases, e.g. for arbitrator searches

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Manage

- End to end platforms
- Case management platforms
- E-bundle solutions, virtual hearings



Resolve



Settle

- Escalation solutions using logics and guided process
- Blind bidding platforms
- Automated/templated settlement agreements



Solve

- Predictive AI solutions
- Decentralized justice

(Games theory based, crowd-sourced, non-expert solutions)



Enforce



Automated awards

- Using e.g. blockchain



Singapore convention

- Alternative routes to enforcement





Challenges



Inherent in underlying tech

Access to data

Bias in data

Transparency

Predictability

Access to technology = access to justice?

Legislation and legacy

Uneven distribution Assess in smaller langugages and jurisdictions Gaps in regulation? Best practices too restricting?



UNCITRAL focus



Areas with the most adoption?

Managing disputes



Areas with the most potential and the most challenges?

Artificial Intelligence



Promoters of technology Guardians of the rule of law