# Technology reshaping dispute resolution

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# Manage



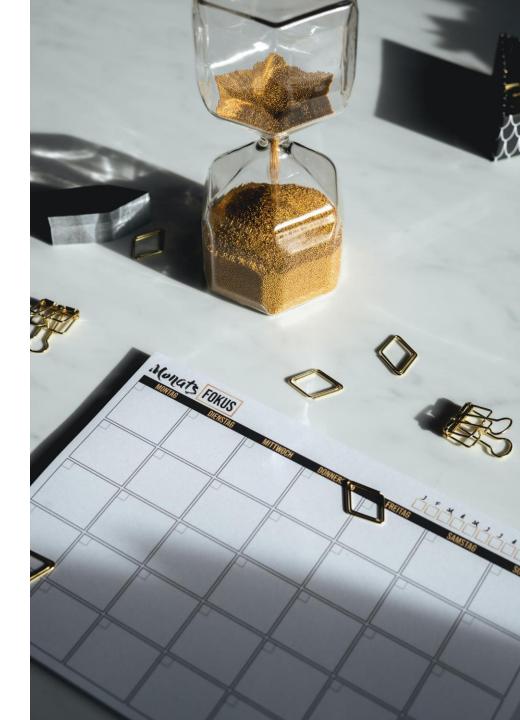
#### Prepare

- Data analysis for finding cases or venues
- Predictive analysis of outcome, time or cost
- Databases, e.g. for arbitrator searches

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## Manage

- End to end platforms
- Case management platforms
- E-bundle solutions, virtual hearings



## Resolve



## Settle

- Escalation solutions using logics and guided process
- Blind bidding platforms
- Automated/templated settlement agreements



## Solve

- Predictive AI solutions
- Decentralized justice

(Games theory based, crowd-sourced, non-expert solutions)



# Enforce



#### **Automated awards**

- Using e.g. blockchain



## Singapore convention

- Alternative routes to enforcement





# Challenges



Inherent in underlying tech

Access to data

Bias in data

Transparency

Predictability

Access to technology = access to justice?

Legislation and legacy

Uneven distribution Assess in smaller langugages and jurisdictions Gaps in regulation? Best practices too restricting?



# UNCITRAL focus



Areas with the most adoption?

Managing disputes



Areas with the most potential and the most challenges?

Artificial Intelligence



Promoters of technology Guardians of the rule of law