

# **DISPUTE RESOLUTION IN DIGITAL ECONOMY**

## **- Addressing Due Process in the Digital Age**

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# Developing DRDE Norms

- New experiments taking place
  - Wide spread of digital economy
  - Further facilitated by the pandemic
- Norms are still in an early stage, though
  - *Ad hoc* basis
  - Fragmented approach
- Systemic contemplation needed for:
  - Harmonized future guidance
  - Facilitation of dispute resolution

# DRDE: Questions to be Asked

- Reality Assessment
  - Demand from the market?
  - What exactly is being demanded?
- Legislative Propriety
  - Suitable for a legislative project?
  - How to separate technical issues from scope?
- Feasibility Test
  - Can be completed in 2-3 years?
  - What topics to be prioritized?

# DRDE: Remaining Challenges

- Ensuring Due Process
  - Integrity as a dispute settlement mechanism
  - Convenience vs. due process
- Technology Divide
  - Fast development and adoption of new technologies
  - Different levels of technology absorption & application
- Practical Challenge
  - Sorting out inherent & embedded difficulties
  - The terms and scope should be clear
- Data protection
  - Enhanced sensitivity for data security
  - Diverse views on data protection

**Thank you**  
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