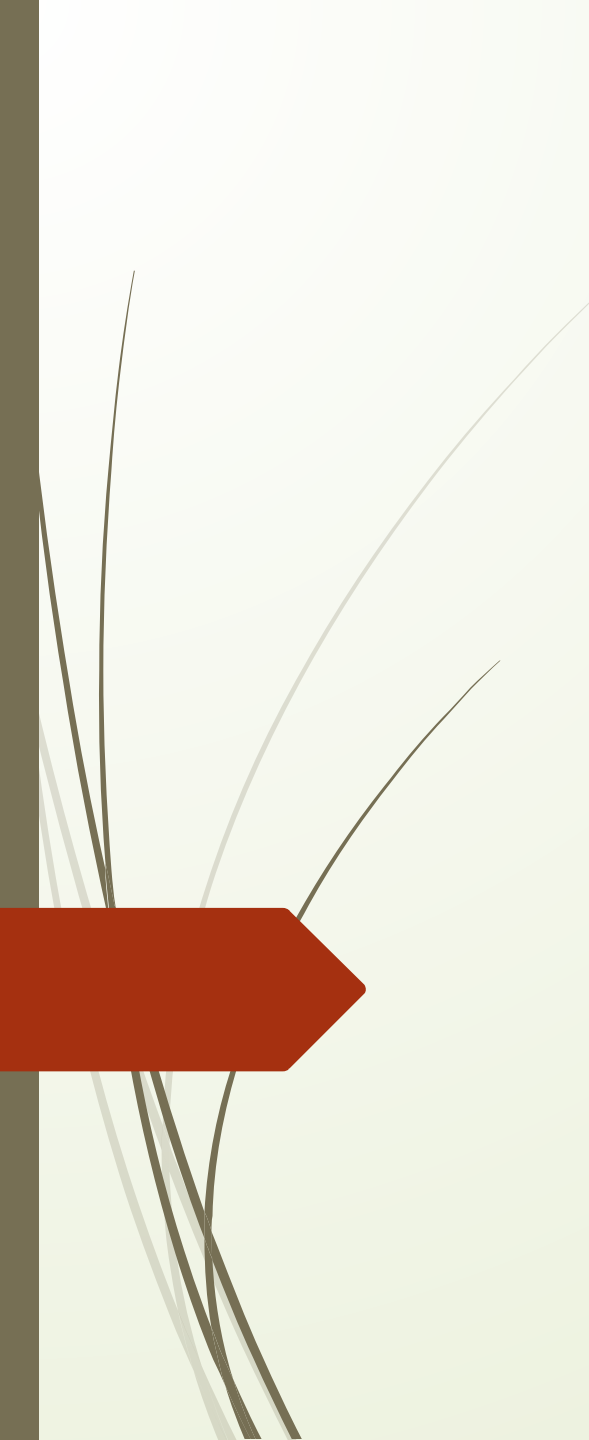




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Settlement  
UNCITRAL Colloquium on Possible Future Work on Dispute  
Settlement

**AFRICA:DISPUTE RESOLUTION IN THE DIGITAL AGE.**

# 75th session of UNCITRAL Working Group II on Dispute Settlement

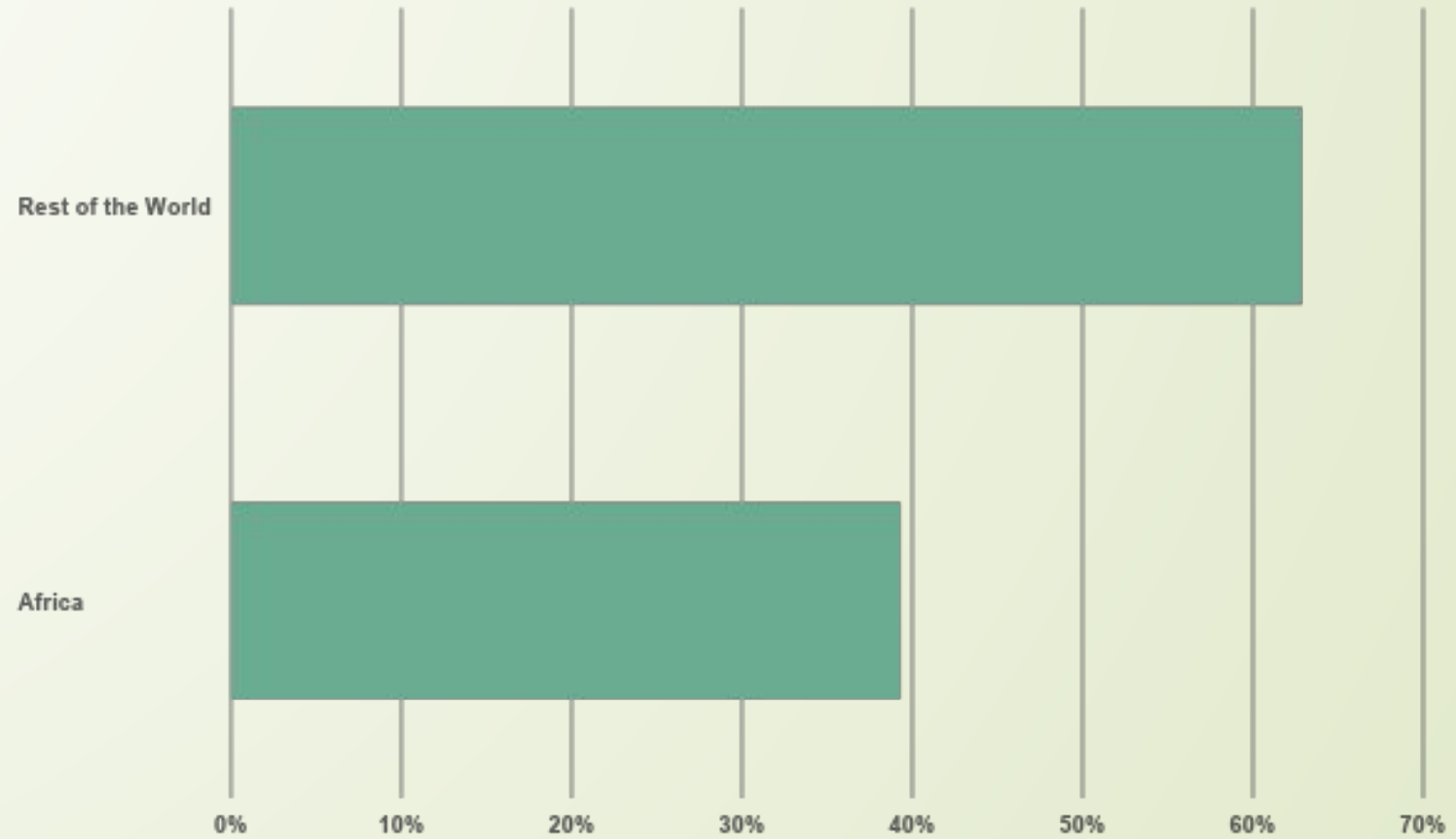
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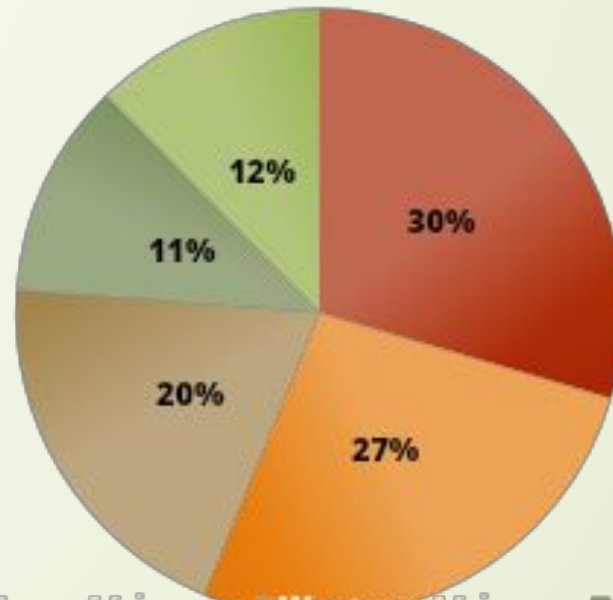
**AFRICA:DISPUTE RESOLUTION IN THE DIGITAL AGE.**

March 2022

# Global Internet usage 2022.



# INTERNET USAGE IN AFRICA



■ Southern Africa

■ Northern Africa

■ Western Africa

■ Eastern Africa

■ Middle Africa

# POSITIVES IN TECHNOLOGY FOR AFRICA

- Comparatively striding through as tech platforms globally advances phenomenal .
- 
- World Bank projections for global growth, out of the 20 fastest growing economies in the world, 11 are in Africa.
- Remarkable advancement in dispute resolution, with opening up African markets that were either closed or did not exist previously.
- Entrepreneurs are using technology in ways that conform to the continent's terrain with amazing results with digital platforms.

# AFRICAN COUNTRIES WITH DISPUTE RESOLUTION DEVELOPMENTAL GROWTH

These countries recognise technology as the main driver of economic development and access to justice.

- EGYPT- E-Filing of civil lawsuits.
- KENYA - Digital Courts.
- TANZANIA- E-Filing of civil cases.
- TUNISA- National AI Strategy.
- MAURITIUS- Digital Signature.
- NIGERIA- E-Filing of civil lawsuits.
- SOUTH AFRICA- Smart Drafting Platform.

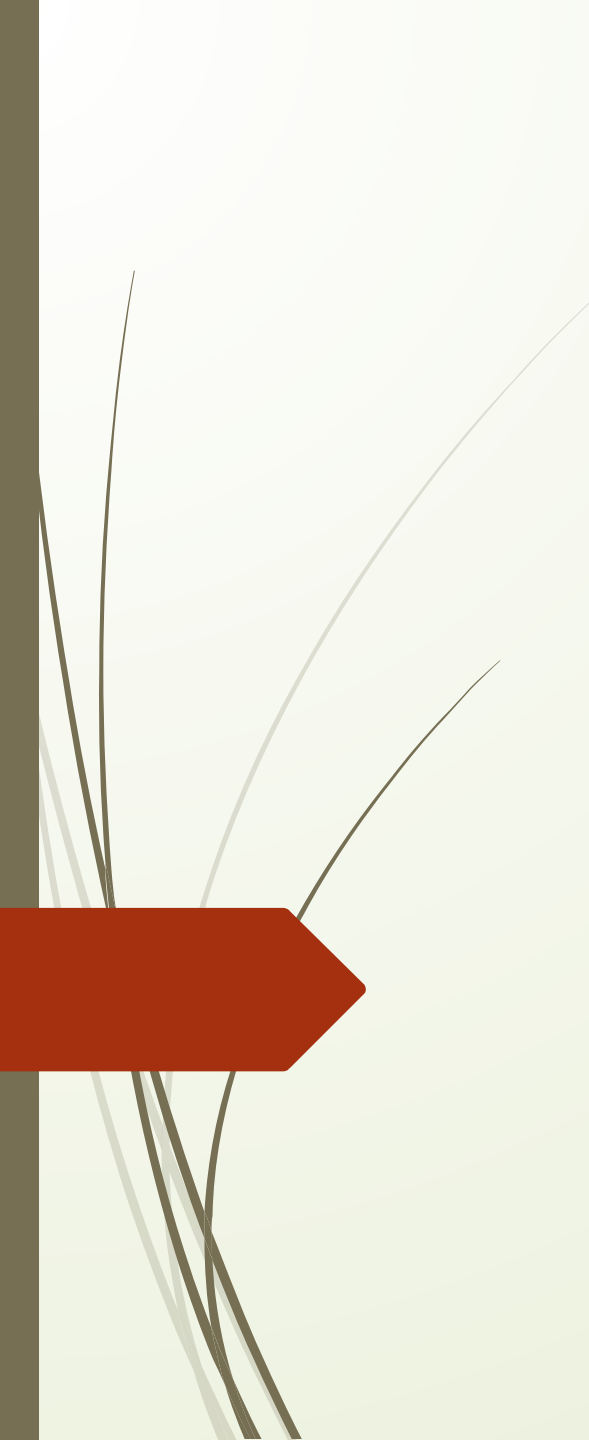
# GROWTH AND DEVELOPMENT OF DISPUTE RESOLUTION IN AFRICA

- Always practised dispute resolution through its elders in the form of mediation. Mediation has been the fabric of dispute resolution.
- Arbitration used for the resolution of commercial disputes.
- Technology use in dispute resolution has been welcomed due to its efficiency and effectiveness on the continent.



# ADOPTION OF DIGITISED SOLUTIONS

- Africa is adopting digitised solutions faster out of necessity.
- Consequently, Africa is capitalising on the leapfrogging opportunity.
- The technologies on the continent show the scale and speed at which technology is transforming traditional socio-economic sectors.



Artificial Intelligence - The African Union created the African Group on AI which has developed a unified AI strategy across the continent.

Legal Technology- Some countries support the use of electronic disclosures, electronic filing in a bid to create access to justice and access to the law.

Blockchain- This helps with digital payment infrastructure, digital tracing, and trade facilitation/resolution.

# REASONS FOR ONLINE PLATFORMS IN DISPUTE RESOLUTION

- Consumers have resorted to expressing their grievances through social and print media.
- There are no legislations available for the regulation of online generated disputes online, however some countries are currently in discussions on curbing cyber- generated complaints /disputes.
- Kaymu Limited have set up buyer protection mechanisms to resolve online complaints and disputes from customers who use their platforms.

# MERITS OF ONLINE PLATFORMS

- Online platform for the resolution of disputes is currently at the infancy stage on the continent and show progress.
- Technology today has become an important factor in the economic growth and development of countries.
- Digital platforms for the resolution of disputes will be successful on the continent with an improved access to justice, opportunities for handling small claims and the resolution of e-commerce disputes.

# The future of online dispute resolution in Africa.

- The timeless motto of dispute resolution is “prevention is better than cure”.
- Africa with its huge market and resourcefulness is predictably the next big thing in the use of technology in dispute resolution.
- The possibility of the EU ADR Directive, is most likely to filter into Africa with a tailoring of legislations to fit the African continent.
- Innovative ideas such as the resolution of disputes online has its place with a huge potential, given the number of small claim cases seen annually on the continent.