



Online/Hybrid Mediation

**Consent was obtained from the lawyers and mediator to have the photos taken and for the photo to be used by SIMC.
These photos do not reveal any case details or parties.*



SIMC Cases (since launch of Covid-19 Protocol)

- 100 cases lodged from June 2020 – Dec 2021
- 53% of 89 cases heard during this time were online/hybrid
- 60% of online/hybrid cases settled
- Overall settlement rate (all cases including in-person): 76%



JIMC – SIMC JOINT COVID-19 PROTOCOL

Expedited mediation for business relationships
with a Japanese connection

Case Study – JIMC-SIMC Covid-19 Protocol

- JV dispute involving Indian and Japanese parties
- Commenced arbitration but wanted to try mediation
- SIMC and JIMC each appointed a co-mediator, who was familiar with the India and Japan jurisdictions, business practices and cultures, respectively.
- Mediation conducted fully online
- By the second day of the mediation, the Parties had in-principle agreed to settle the dispute.
- SIMC and JIMC's end-to-end management ensured that the online discussions proceeded smoothly.



Full story: <https://simc.com.sg/blog/2021/09/22/meet-the-co-mediators-who-overcame-cultural-odds-under-the-jimc-simc-covid-19-protocol/>

Energy dispute between European and Asian parties



For more case studies: <https://simc.com.sg/blog/category/case-reports/>