



HKIAC Case Connect

Dr. Mariel Dimsey

Secretary-General, Hong Kong International Arbitration Centre

15 December 2022

International Best Practice | Asia Specialist | China Expert



INTRODUCING HKIAC CASE CONNECT



HKIAC CASE CONNECT

An **online** case management platform where parties and tribunals can **communicate**, **upload** documents, and **track** ongoing arbitrations.

HKIAC CASE CONNECT: KEY FUNCTIONS



Case Communication

Upload documents

Receive notifications when files have been uploaded or changed.



Case Calendar

Set deadlines and hearing dates on a shared calendar.



Case Convenience

All documents, dates, and information in one place.

HKIAC CASE CONNECT IN ACTION



Case Management

Track information per case, including tribunal, counsel, contracts, and applicable rules

Communication

Track progress of the arbitration. Private message parties or comment on public posts.

All communications are saved on the platform.

The screenshot displays the HKIAC Case Connect platform interface. At the top, there is a navigation bar with the HKIAC logo, a search icon, a bell icon, an envelope icon, a star icon, and a user profile icon. Below the navigation bar, there is a breadcrumb trail: Home > HKIAC A222280 > Case information > Activity > Documents > Calendar > Participants. The main content area shows a table of participants with columns for Name, Organisation, Email, and Office phone. There is an 'Export' button and a search bar labeled 'Search and filter people'. The table lists five participants: Claimant One, Respondent One, Arbitrator One, Respondent Two, and HKIAC IT. Each participant has a 'Send a message' button. The footer of the page includes the Thomson Reuters logo and copyright information: © 2021 Thomson Reuters | Terms of Use | Help | Contact us | GDPR contact.

Name	Organisation	Email	Office phone
Claimant One	Comp Five	claimantone@claimant.net	
Respondent One	Comp Four	respondentone@respondent.net	Send a message
Arbitrator One	Comp Three	jamesarbitrator@arbitrator.net	Send a message
Respondent Two	Comp Two	respondenttwo@respondent.net	Send a message
HKIAC IT Hong Kong, Hong Kong	HKIAC	it@hkiac.org	Send a message

Document Uploads

Manage and add documents in a variety of different ways.

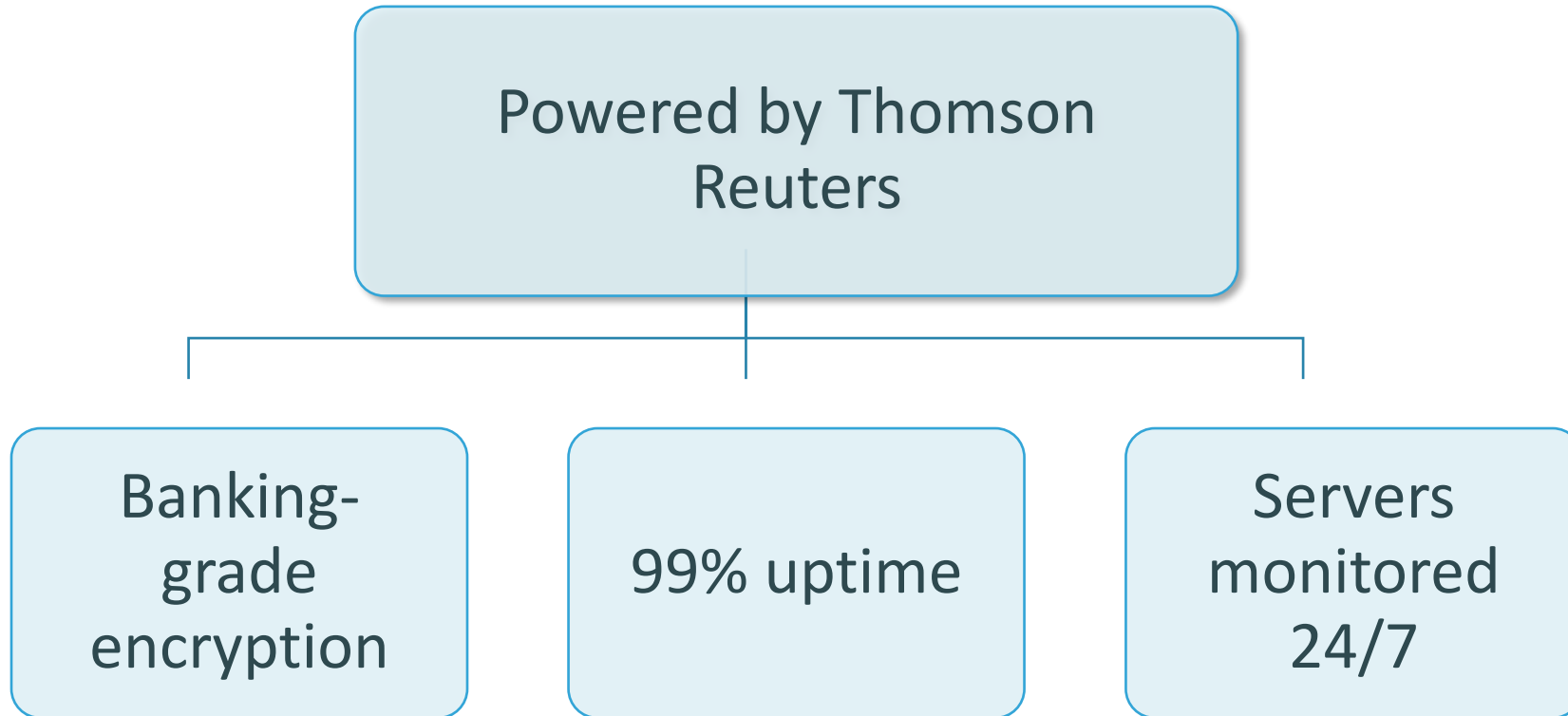
Arbitration process and calendars

Create shared calendars to track hearing dates and deadlines. Links to Outlook.

Participants

See everyone involved in a case

HKIAC CASE CONNECT: SECURITY AND RELIABILITY





Launch date: 28 October 2021



No additional cost from 2021-2023



Available for arbitrations administered by HKIAC or in which HKIAC provides ongoing administrative support.

HKIAC CASE CONNECT: STEP BY STEP


- Once the parties agree to use the Case Connect, HKIAC contacts them and provides an option for a **demo training** session.
- After the demo training session, each individual in the case management teams is given access to their **specifically designed** Case Connect page.
- The users must consent to **the Terms of Use of Thomson Reuters**.

A screenshot of the HKIAC Case Connect password setup page. The page has a light blue background with a blurred image of a city skyline. At the top, the HKIAC logo is displayed. Below it, the text "Set your password" is centered. A red error message box with a red 'x' icon says "Check the items highlighted in red". Below this, the text "Enter a password to activate your account" is centered. There are two password input fields, each with a red error message. Below the input fields, there are two checkboxes: "Remember me on this computer" and "I agree to the Terms of Use". Below the checkboxes, the text "You must agree to the Terms of Use to continue" is displayed. At the bottom, there is a "Set password" button. At the very bottom of the page, the Thomson Reuters logo and the text "© 2022 Thomson Reuters | Thomson Reuters Privacy Statement | Terms of Use | Help | GDPR contact" are visible.

CASE MANAGEMENT PAGE - SAMPLES




<div><div>HKIAC Case Manager</div><div>Gokce Uyar, Counsel</div></div>	<div><div>Activities</div><div>No items to display</div></div>	<div><div>Calendar</div><div>No items to display</div></div>
<div><div>Arbitral Tribunal</div><div><div>Claimant(s)</div><div></div></div><div><div>Respondent(s)</div><div></div></div><div><div>Claimant(s) Legal Representative(s)</div><div></div></div><div><div>Respondent(s) Legal Representative(s)</div><div></div></div><div><div>Additional Notes</div><div>The arbitration clause provides a 15-day time limit for the issuance of the award "after the conclusion of the arbitration hearing".</div></div></div>	<div><div>Documents</div><div>No items to display</div></div>	<div><div><div>Date of Commencement</div><div></div></div><div><div>Underlying Contract</div><div></div></div><div><div>Arbitration Rules</div><div>2018 HKIAC Administered Arbitration Rules</div></div><div><div>Seat of Arbitration</div><div>Hong Kong</div></div><div><div>Language of Arbitration</div><div>The arbitration clause is silent. Section 11.12 of the Agreement provides that "to the extent that this Agreement requires a Party to provide to the other Party information, correspondence, notice or other documentation, such Party shall provide such information, correspondence, notice or other documentation in the English language".</div></div><div><div>Statement of Account</div></div></div>


 > **HKIAC [redacted]** > Case information Activity Documents Calendar Participants Admin

Recent activity


Activity Filter ▾




Gokce Uyar created an event
263 days ago - HKIAC [redacted]




Respondent's share of the initial deposits
On 04 Apr 2022




Gokce Uyar created an event
263 days ago - HKIAC [redacted]



Respondent's designation of the second co-arbitrator
On 31 Mar 2022




Gokce Uyar created an event
263 days ago - HKIAC [redacted]




Claimant's designation of the first co-arbitrator
On 14 Mar 2022

HKIAC Case Manager <div></div>	Activities <div> <div>Respondent <div></div> uploaded a file 2022.12.07 Supporting Materials - Respondent's Second Memorial.zip</div> </div>	Calendar <div>No items to display</div>
Arbitral Tribunal <div></div>	<div> <div>Respondent <div></div> uploaded a file 2022.12.07 Respondent's Second Memorial HKIAC <div></div>.pdf</div> </div>	Date of Commencement <div></div>
Claimant(s) <div></div>	<div> <div>Respondent <div></div> uploaded a file 2022.12.07 Respondent's Second Memorial HKIAC <div></div>.docx</div> </div>	Underlying Contract <div></div>
Respondent(s) <div></div>	<div> <div>Respondent <div></div> uploaded a file 2022.09.28 Respondent's First Memorial HKIAC <div></div> Exhibits.zip</div> <div> <div>Respondent <div></div> uploaded a file 2022.09.28 Respondent's First Memorial HKIAC <div></div>.pdf</div> </div> </div>	Arbitration Rules <div>2018 HKIAC Administered Arbitration Rules</div> <div>Schedule 3 - Based on the sum in dispute</div>
Claimant(s) Legal Representative(s) <div></div>	<div> <div>Respondent <div></div> uploaded a file 2022.09.28 Respondent's First Memorial HKIAC <div></div>.docx</div> </div>	Seat of Arbitration <div>Hong Kong</div>
Respondent(s) Legal Representative(s) <div></div>	<div> <div>Respondent <div></div> uploaded a file 2022.05.18 Respondent's Document Request Schedule .pdf</div> <div> <div>Respondent <div></div> uploaded a file 2022.05.18 Respondent's Document Request Schedule .docx</div> </div> </div>	Language of Arbitration <div>English</div>
Additional Notes 	<div> <div><div></div> uploaded a file HKIAC <div></div> Procedural Timetable (revised 2022.09.05).pdf</div> <div><div></div> uploaded a file HKIAC <div></div> Procedural Timetable (revised 2022.06.14).pdf</div> </div>	Amount in Dispute <div></div>
		Statement of Account <div></div>




See all 2 files




uploaded a file

89 days ago - HKIAC




2022-09-07 HKIAC Procedural Order No 3 - DATED HKT.pdf

78.06KB / 3. Tribunal/Procedural Orders




uploaded 2 files

102 days ago - HKIAC



08-31-2022 HKIAC Claimant Via Written Reply Submission on Respondent's Preliminary Objection.pdf


529.09KB / 1. Claimant/1. Pleadings and Submissions



08-31-2022 HKIAC Claimant Via Written Reply Submission on Respondent's Preliminary Objection.docx


55.21KB / 1. Claimant/1. Pleadings and Submissions

See all 2 files




updated a file

103 days ago - HKIAC




08-31-2022 HKIAC Claimant Via Index of Legal Authorities.pdf

455.73KB / 1. Claimant/3. Legal Authorities




uploaded 7 files

103 days ago - HKIAC



CL34.pdf


1.06MB / 1. Claimant/3. Legal Authorities



CL35.pdf


869.42KB / 1. Claimant/3. Legal Authorities

See all 7 files








updated a file

103 days ago - HKIAC



CL02.pdf

1.35MB / 1. Claimant/3. Legal Authorities



International Best Practice | Asia Specialist | China Expert

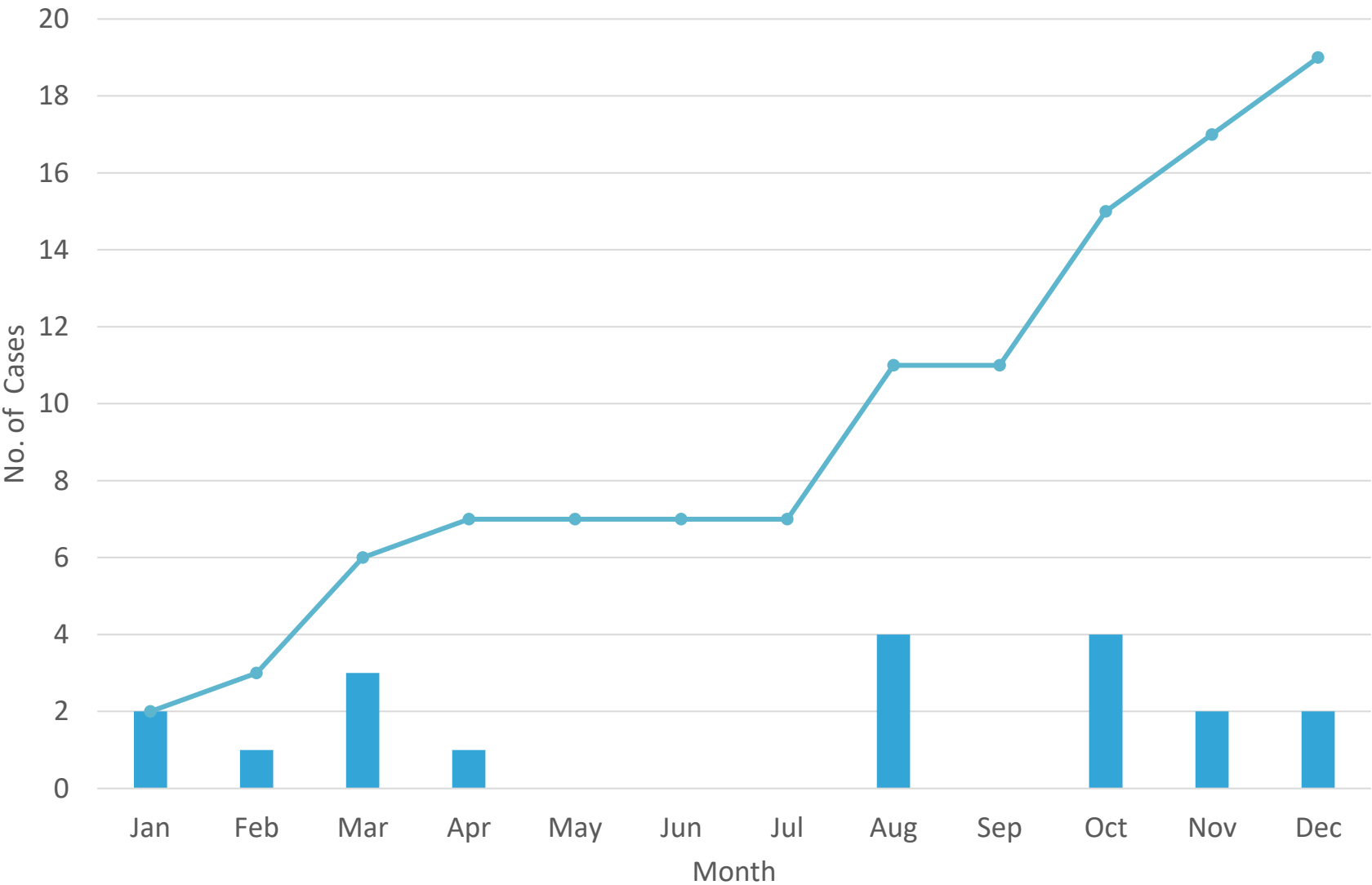
CASE CONNECT BY NUMBERS



Total Number of Cases:
19

Total Number of Users:
79

Total Data Size:
2.329 GB



QUESTIONS



www.hkiac.org

38th Floor, Two Exchange Square Central, Hong Kong

T: (852) 2525 2381

F: (852) 2524 2171

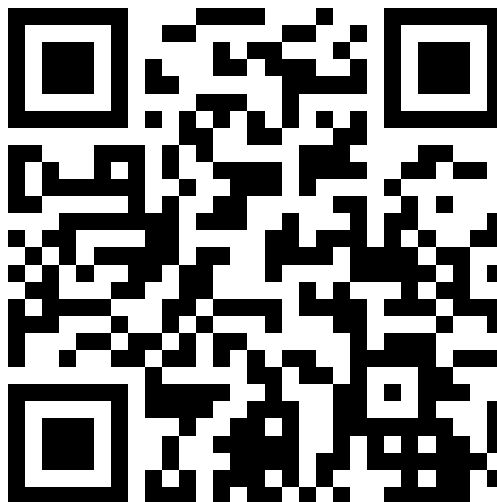
arbitration@hkiac.org



2018 Administered Arbitration Rules



Follow HKIAC LinkedIn Page



Follow HKIAC WeChat Account

