



# Automation in arbitration

Lise Alm – Head of Business Development at the SSC

ARBITRATION INSTITUTE  
OF THE STOCKHOLM CHAMBER OF COMMERCE



# Institutions' core offering

Rules and instruments  
Appointment of arbitrators  
Administration of the process



# Procedural rules, tools and interpretations

- leave it to the human brains







# Appointment of arbitrators

- Join databases with humans





# Administration of the process

- automate as much as possible

A large, detailed globe is the central focus, suspended in a modern museum hall with multiple levels and glass railings. The globe shows continents and oceans with a grid overlay. The text "The dynamics of innovation in arbitration" is superimposed in white over the globe.

# The dynamics of innovation in arbitration





