

New Role of the Institutions- KCAB INTERNATIONAL

Maintain global standard ADR services

Become Center of Knowledge for new business paradigms

Make it worthwhile for people to be involved

Take the risk- Be the first

4

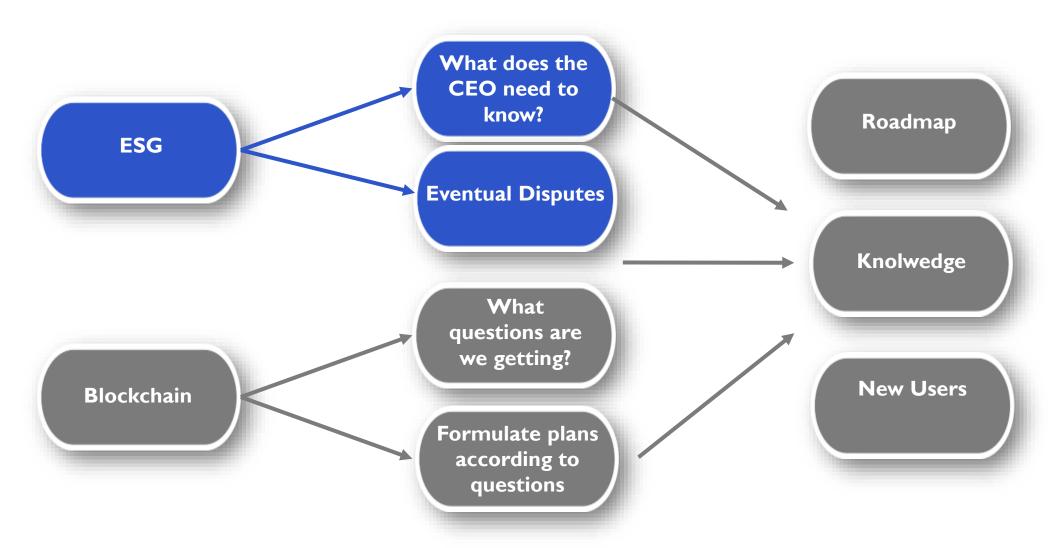








No Map? No Problem. Make One.







Easier said than done....

	Requirements	Challenges
New Business (i.e. new paradigm)	Senior management buy-in Time consuming New experts needed (i.e. ESG)	Funding Patience Time
Online Dispute Resolution	UI/UX Infrastructure Cyber Security (Personal Data Protection)	Significant Funding Internal IT team
New Business II (Opening new markets)	Extensive travel Differentiation	Need other ADR institution buy-in Long term view





What have we started in 2022?

	Projects
ESG	Started New Series Over 200+ registered Series #3 to start in early 2023 New Series will start (AI, Blockchain, etc.)
INTL Rule Revision	Task Force Formed Initial meetings and reviews underway Late 2023 or early 2024 release expected
New Markets	SE Asia and other major jurisdictions

One Jump at a Time Questions will lead to Answers And eventually the Map.....



Target new market segment (There's a world outside of mega corporations clients)

Take initial (and

bold) steps

QP

Demonstrate knowledge and understanding of



Re-think what ADR Institution is



Q&A



